

# Terms for MPDV Training & Certification

## 1. General

The following conditions apply to any training and certification offered by MPDV. The version of the terms valid at the time of registration shall apply.

Unless otherwise specified, any training and certification is held on the basis of the current release of the software.

## 2. Scope of Services and Contract Conclusion

Registrations are binding. After receipt of the registration the applicant will receive a confirmation of registration and an invoice. In case of overbooking the applicant will be informed immediately.

Unless otherwise stated, the price includes participation in the seminar, the seminar documents (print or digital) as well as drinks and refreshments during breaks.

Participation in a training or certification is only possible if the fees have been paid in full. After participation in a training or certification (except individual in-house user training courses), MPDV issues a certificate to each participant.

## 3. Right of Cancellation, Event Cancellation, Changes

In the event an applicant's cancellation is delivered to MPDV in writing more than 30 days before the event date, a processing fee of EUR 50,00 will be charged.

If an applicant's cancellation is delivered to MPDV in writing 14 calendar days before the event date, the price is reduced to 50% of the invoice amount. In case of a later cancellation the full invoice price must be paid.

The applicant may at any time nominate an alternate participant in writing.

If the event is cancelled due to insufficient demand or force majeure (e.g. illness of the speaker), only the price already paid will be refunded by MPDV; all further claims (with the exception of injury to life, health and gross negligence of the legal representatives, employees or agents) are excluded. MPDV will inform the applicant as soon as possible if a training or certification is cancelled and will determine an alternative date.

## 4. Arrival and Departure, Accommodation, Hotel

Travel and accommodation are not included in the price. MPDV may provide hotel recommendations to the applicant. In the event of cancellation of the event (by the participant or the organizer), the cancellation of any booked arrival/departure and overnight stay(s) must be made independently by the participant.

## 5. Copyright

The written accompanying material, all logos and all documents for the training courses and workshops are protected by copyright and may not be copied, reproduced, edited, modified, supplemented or otherwise used without the consent of MPDV.

## 6. Applicable Law

The law of the Federal Republic of Germany shall apply exclusively.